

TERMS AND CONDITIONS

Louise O'Dwyer Scholarship 2026

TERMS AND CONDITIONS

The following Terms and Conditions apply to the Scholarship campaign ("Campaign") starting on 28th May 2026 and ending on 27th July 2026.

The Campaign is promoted by Improve International Limited, with registered office at Ground Floor, Delta 1200 Welton Road, Delta Business Park, Swindon Wiltshire SN5 7FX, England and Registered in England with the no. 3568194 ("Improve").

This Campaign is valid for veterinary nurses who have completed the scholarship application form, be working in a practice or hospital in UK and be RCVS registered (RVN) , or equivalent ("Participants").

PARTICIPATION TERMS:

- a. The Campaign consists of a Scholarship award from Improve to a Participant;
- b. The scholarship awarded through this campaign is for one place on the Emergency and Critical Care Nursing Certificate Online Learning programme, which will begin on **1st September 2026**.
The course is delivered online.
Full details about the course and programme structure can be obtained from enquiries@improveinternational.com.
- c. Only one Scholarship is available through this Campaign.
- d. To apply for the Scholarship, Participants must complete and submit the scholarship application form between 00:00 (BST) on 28th May 2026 and 23:59 (BST) on 27th July 2026. The form will be available through Improve's website/ social media channels and via email communications sent to those who have given consent to receive Improve marketing and promotional updates.
- e. To be considered valid, the Scholarship Application Form must be fully completed, all questions answered, and all required obligations and consents must be acknowledged and given (Scholarship Application Form).
- f. No entries will be accepted after 23:59 (BST) on 27th July 2026. During the following 7 days after this deadline, all Scholarship application forms will be reviewed and validated based on the criteria outlined above. From the valid applications, the winning Participant will be selected.

- g. The winning Participant will be selected by Louise’s Sister Alison Bradshaw, from a shortlist selected by our RVN Senior Programme Coordinator based on answers provided on the application form.
- h. The winning Participant will be contacted via the email address provided in the Scholarship Application Form to be informed that they have been awarded the Scholarship. They must explicitly confirm their acceptance of the Scholarship and the conditions under which it is granted. This confirmation must be made via the same channel—email—to the following address: emily.adams@improveinternational.com. Improve International reserves the right to request proof of the Participant’s academic qualifications and to verify that all eligibility requirements outlined in these Terms & Conditions have been met.
- i. If Improve does not receive the confirmation from the selected participant within the defined deadline, or if the confirmation is received after this period, or if the Participant explicitly declines the Scholarship, or if it is not possible to contact the participant through the method defined in these Terms & Conditions, the Scholarship will be considered forfeited. In such cases, Improve International reserves the right to offer the Scholarship to the next eligible participant on the list.
- j. The winning Participant agrees, as a condition of receiving the Scholarship, to:
 - 1. Post **three pieces of content** about the course — at the **beginning, midpoint, and end** of the programme — in a format and on channels to be agreed with the organising body (e.g., social media, blog, video, etc.);
 - 2. Provide a **photograph** and a **personal quote**, which may be used for promotional purposes;
 - 3. Submit a **written testimonial** at the end of the programme sharing their experience;

The Participant must also **provide proof of compliance** with these obligations at each stage (beginning, middle, and end) by submitting evidence of the published content or requested materials to the organising body. Failure to meet these obligations may result in partial or full revocation of the awarded scholarship, at Improve's sole discretion.

- k. This Scholarship is subject to this Terms and Conditions, and [also to the Improve General Terms and Conditions available in Improve Website www.improveveterinaryeducation.com.
- l. The Participants that enrol in the Improve course through the Campaign shall accept Improve General Terms and Conditions available in the Improve Website www.improveveterinaryeducation.com.

- m. This scholarship cannot be used in conjunction with any other discount campaigns, offers, promotions or sales.
- n. The Scholarship cannot be exchanged by another promotion or discount and cannot be converted to cash or redeemed in any other form or carried forward to another programme or any other Improve service, event or product.

GENERAL TERMS

- A. All Improve employees are excluded from this Scholarship.
- B. Improve expressly reserves the right to exclude from the Campaign any Participant who does not comply with the Terms and Conditions. Entries may be subject to moderation. Improve reserves the right (in its sole discretion) to deem an entry to be ineligible should it be incomplete, contain offensive, inappropriate, obscene, unlawful or otherwise objectionable content, material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, sex, religion, nationality, disability, sexual orientation, age or any other basis protected by federal, state, territory, provincial or local law, ordinance, or regulation.
- C. Improve expressly reserves the right to disqualify any Participant who deliberately attempts to falsify the Scholarship Form and or this Terms and Conditions.
- D. Improve expressly reserves the right to amend the present Terms and Conditions at any time.
- E. Improve reserves the right at any time and from time to time to modify, suspend or discontinue, temporarily or permanently, this Campaign with or without prior notice due to reasons outside its reasonable control (including, without limitation, in the case of technological malfunction or, anticipated suspected or actual fraud). The decision of Improve International in all matters relating to the Campaign is final and no correspondence will be entered into. In the event that Improve permanently discontinues the Campaign pursuant to this paragraph, the Participants in the Campaign shall be released from their obligations to Improve under these Terms and Conditions.
- F. **Liability** - There are certain things for which Improve does not accept any liability to you, and these are explained in the next three paragraphs. The law does not allow Improve to exclude or limit its liability for some things, such as death or personal injury caused by its negligence, or loss caused by a false statement where the statement is made

fraudulently. Improve accepts full liability for these matters and all matters for which it cannot, under law, exclude or limit its liability. Otherwise, the exclusions of liability described below will apply. References to the “Improve International” or “Improve” include all of Improve International’s respective parents, affiliated companies, subsidiaries, officers, directors, employees, agents, licensees, distributors, dealers, retailers, printers, representatives and advertising and promotion agencies, and any and all other companies associated with the Campaign, and all of their respective officers, directors, employees, agents and representatives or any other third party involved in the Scholarship.

Subject to the above paragraph, Improve will not be responsible for (and will have no liability in connection with) acts, omissions, and occurrences beyond Improve International’s reasonable control, including but not limited to:

- a. damage, loss, liabilities, injury or disappointment incurred or suffered by any entrant entering the Campaign or as a result of accepting the Scholarship;
- b. any act, omission or default of any third-party supplier.

Improve is not responsible for stolen, late, incomplete, illegible, inaccurate, misdirected, lost, misrouted, scrambled, damaged, delayed, undelivered, mutilated, postage-due or garbled entries, transmissions, email or mail; or for lost, interrupted or unavailable network, cable, satellite, server, Internet Service Provider (ISP), wireless network, website, or other connections including those through and/or by any website, availability or accessibility or miscommunications or failed computer, satellite, telephone, cable or wireless transmissions, lines, or technical failure or jumbled, scrambled, delayed, or misdirected transmissions or computer hardware or software malfunctions, failures or difficulties; wireless service congestion; failures or malfunctions of phones, phone lines or telephone systems, wireless towers or cellular tower equipment; any error, omission, interruption, defect or delay in wireless or other transmission, processing, or communication; non-delivery; misdirected, blocked, or delayed email notifications; printing, typographical or other errors appearing within these Terms and Conditions, in any Campaign or Prize Draw-related advertisements or other materials; or any other errors, problems or difficulties of any kind whether human, mechanical, electronic, network, computer, telephone, wireless service, mail, typographical, printing or otherwise relating to or in connection with the Campaign or booking of Improve International courses, including, without limitation, errors or difficulties which may occur in connection with the administration of the scholarship, the processing of entries, or the announcement of the scholarship or in any scholarship related materials. Improve

International is also not responsible for any incorrect or inaccurate information, whether caused by website users, tampering, hacking, or by any equipment or programming associated with or utilised in the scholarship. Improve International is not responsible for injury or damage to entrants' or to any other person's computer and/or wireless device related to or resulting from participating in this scholarship or downloading materials from or use of the website. Persons who tamper with or abuse any aspect of the scholarship or website or attempt to undermine the legitimate operation of the scholarship by cheating, deception or other unfair playing practices, or intend to annoy, abuse, threaten or harass any other entrant or any representative of the Sponsor or who are in violation of these Terms and Conditions, as solely determined by Improve International, will be disqualified and all associated entries will be void. Any attempt to deliberately damage the content or operation of this scholarship is unlawful and subject to legal action by Improve International and/or their respective agents. Entries generated by a script, macro or other mechanical or automated means will be disqualified. Improve International shall have the sole right to disqualify any entrant for violation of these Terms and Conditions or any applicable laws relating to the scholarship, and to resolve all disputes in its sole discretion. Improve International makes no warranty, guaranty or representation of any kind concerning the scholarship (or any portion thereof), and (b) disclaim any implied warranty. Improve International's failure to enforce any term of these Terms and Conditions shall not constitute a waiver of that provision. CAUTION: ANY ATTEMPT BY A PERSON TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SCHOLARSHIP MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, IMPROVE INTERNATIONAL RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES (INCLUDING ATTORNEY'S FEES) FROM ANY SUCH PERSON TO THE FULLEST EXTENT OF THE LAW, INCLUDING CRIMINAL PROSECUTION. IMPROVE INTERNATIONAL'S FAILURE TO ENFORCE ANY TERM OF THESE OFFICIAL RULES SHALL NOT CONSTITUTE A WAIVER OF THESE PROVISIONS.

G. Improve International grants the Participants the right to access, update and correct their personal information in accordance with applicable data protection legislation in each relevant country, including in particular the EU General Data Protection Regulation ("GDPR") and its national implementing legislation. The Participant must contact the Improve International general country email available on the contact section of the website www.improveinternational.com.

H. The participation on this Campaign requires previous knowledge and full acceptance of this regulation and General Terms and Conditions of Improve available at the time of registration in the Scholarship, including Privacy Policy and Cookie Policy.

I. The Participant acknowledges that has read and understood the Present Terms and Conditions for the Campaign. The whole text of the present Terms and Conditions has been written in English and for legal purposes considered the valid language for interpretation.

J. Any exceptional situation, not foreseen on this regulation, will be assessed and solved individually by Improve International.

K. **APPLICABLE LAW** - This Scholarship, and any dispute or claim arising out of or in connection with them (including the, shall be governed by and construed in accordance with UK law. By entering or participating, you agree that the laws of the UK and these Terms and Conditions apply. As a condition of participating in this, you agree that any and all disputes which cannot be resolved between the parties and causes of action arising out of or in connection with this Scholarship or the Terms and Conditions, shall be resolved individually through binding arbitration in accordance with the commercial arbitration rules of London Court of International Arbitration_(LCIA), without resort to any form of class action. By entering the Scholarship, you signify that you understand and agree that the arbitration of any and all disputes related to these Terms and Conditions shall be instead of a trial before a court or jury or a hearing before a government agency and that they are expressly waiving any and all right to a trial before a court or jury or before a government agency regarding any disputes and claims which you may have. Further, in any such dispute, under no circumstances will you be permitted to obtain awards for, and you hereby waive all rights to claim, punitive, incidental or consequential damages (including reasonable attorneys' fees), other than your actual out-of-pocket expenses (i.e. costs associated with entering this Scholarship) and you further waive all rights to have damages multiplied or increased.